

# WARRANTY®

## P A R T M O

### 1. Generalities:

Partmo filters are manufactured with the most stringent quality controls; however if, any filter found deficient due to manufacture, material or design will be replaced without cost, including shipping.

Warranty is valid since the filter is delivered to the customer, for a and term will last one year. Warranty is valid in territories which Partmo product is marketed. The Partmo's responsibility is limited to comply with the warranty described in this section.

Warranty contained in this document is the only one recognized by Filtros Partmo S.A.S. as a backup to their products. Filters Partmo S.A.S. does not recognize any other expressed or implied warranty.

### 2. Procedure:

Customer would be committed to report any damage that the filter has itself, or has caused. Filter must be addressed to the attention point designated by Filtros Partmo S.A.S. Customer must indicate the purchase date or the celebration of the corresponding contract. In case of the warranty request is considered inadmissible, Partmo will give a written inform.

### 3. In case of affectation of other equipment

Partmo makes available to the customer the following mechanism to receipt claims about damages to other equipment or components:

- If customer considers that none of the previous causes describe the affectation, and is interested in reaching an agreement, customer can send to Partmo: valid proof of purchase, and all information about the failure. If necessary, Partmo will ask for additional information to evaluate the request.
- Partmo will be able to verify the failure, going directly to check it on-site, or requesting the shipment of the affected pieces to our central offices or laboratories, to analyze the situation, as well as to verify conditions (utilization, remaining useful life, etc) of the equipment before breakdown.
- In case that Partmo deems pertinent, it may offer, within the framework of a transaction contract, the payment of a sum that ends the controversy, assuming the interpreting offer as acceptance of liability by Partmo.
- The responsibility of Partmo will not be greater than the effective acquisition value of the Equipment (in nominal values, not updatable), less the percentage of use of it at the time of installation of the Partmo filter.

### 4. Warranty liability waiver:

Filters Partmo S.A.S. will not be responsible for failures resulting from an installation that has not been according to directions in-terms of: filter type, use, maintenance period, or that is produced by a third party, due to alteration, improper use, negligence of the customer, fortuitous event or force majeure. Filters Partmo S.A.S. is not responsible for damages caused by downtime of the component or engine.

Warranty will not be applicable with respect to Partmo products whose warranty term has expired. The warranty does not include additional aspects, such as travel expenses, inactivity, lost profits or other accidental or consequential damages.